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Küat Issues Voluntary Recall on Select NV Racks

Springfield, MO – August 19, 2010 - Küat Racks, makers of lightweight, stylish and easy-to-use racks, announced a voluntary recall on select Küat NV 2 Bike Carriers (N101, N102). The NV racks involved in the recall are limited to 450 units that shipped from the Küat DC between November 1, 2009 and March 24, 2010. Küat has discovered a rare defect in the front tire ratchet arm that may cause the affected product to fail.

As a precaution, Küat asks owners of Küat NV racks that were shipped from Küat from October 15, 2009 to July 31, 2010 to stop using their rack until it is determined if replacement parts are needed. Owners of affected products will receive appropriate replacement parts free of charge.

“Küat apologizes for any inconvenience this causes,” said Justin Kosar, Operations Manager of Küat Racks. “This voluntary recall reflects our commitment to ensure the safety and satisfaction of our customers.

Next steps:

Contact Küat Racks toll free at 1(877)822-5828 or email recall@kuatinnovations.com. For the fastest resolution, go to www.kuatracks.com and fill out the Recall Form. This will allow the Küat team to determine if the rack is affected and to quickly provide necessary replacement parts.