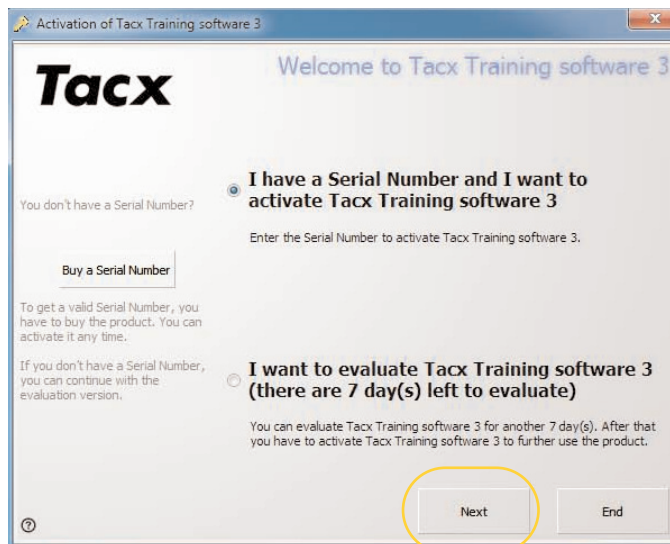## Activating the license

Make sure that, when you are going to activate your license, your PC is connected to the Internet. The Tacx Trainer software has been protected against copying. During the start up procedure you will be asked for a license number needed to activate the software. If you have a Tacx Trainer software DVD, this license number is mentioned on the sticker inside the CD box. A sample license number is: :

DF8VI-7aUC6-4DI81-AWMzy-8Mq7Q-384Ca

NB This code is not related in any way to Multiplayer. It is a user code. The Multiplayer license will be activated through the Tacx website.

Screen 1: Welcoming screen for activation

There are two possibilities to continue. If you have a valid license number, you choose the upper possibility. If you do not have a license number, you may use the Tacx Trainer software for 7 days on a trial basis. Tick the box to choose.

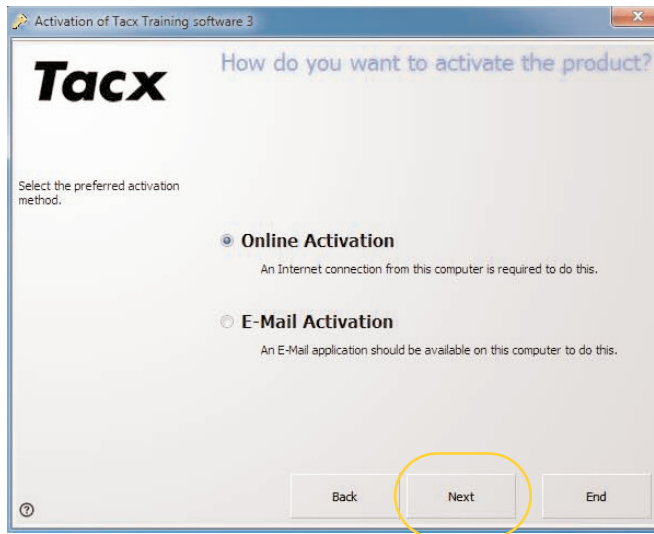| Continue	Continues the activation of the license online or through e-mail.
End	Closes the activation screen and features the same function as using the software for 7 days on a trial basis.
Buy a license number	If you do not have a license number and wish to purchase one click here. You will be redirected to the Tacx Online shop

Screen 2: Choosing your activation

There are two possibilities to continue the activation of the Tacx Trainer software.
Tick the **box** to choose.

Online Activation
This is the best choice if you are connected to the internet, your activation will be processed immediately. You may start training right away.
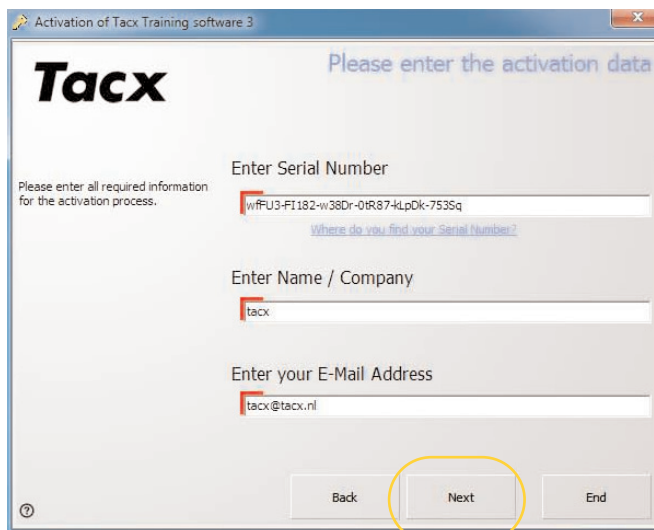
E-mail Activation
This function only works when an E-mail program (like Outlook) is installed on your PC. If you choose this activation method an e-mail will be generated and you will receive all the relevant information within 7 days.

Continue   Continues the input of personal data.

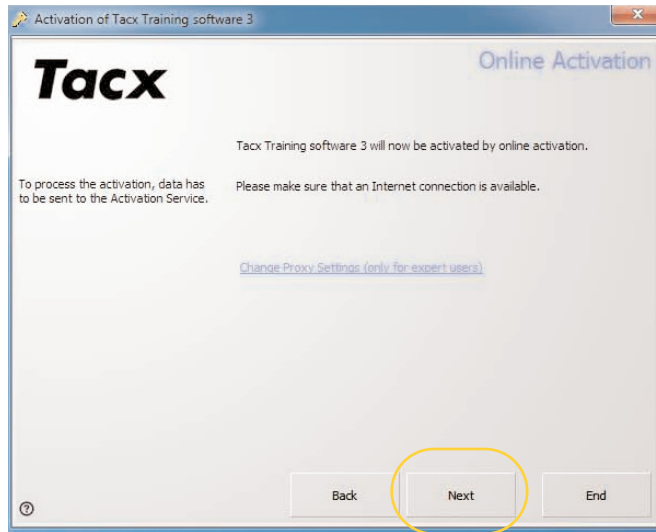## Screen 3: Inputting data (for online activation)

Please fill out all 3 fields completely and correctly before you continue. The license number can be found on the sticker inside the DVD box. Select **Continue** to finish the activation process.

Continue   The software will automatically establish a connection with the Tacx server and your activation key will be put on your PC. You don't have to do a thing yourself. You will receive confirmation of the activation.

Screen 4: Confirmation of activation (for online activation)

This is the screen that will appear when you have correctly activated the Tacx Trainer software.

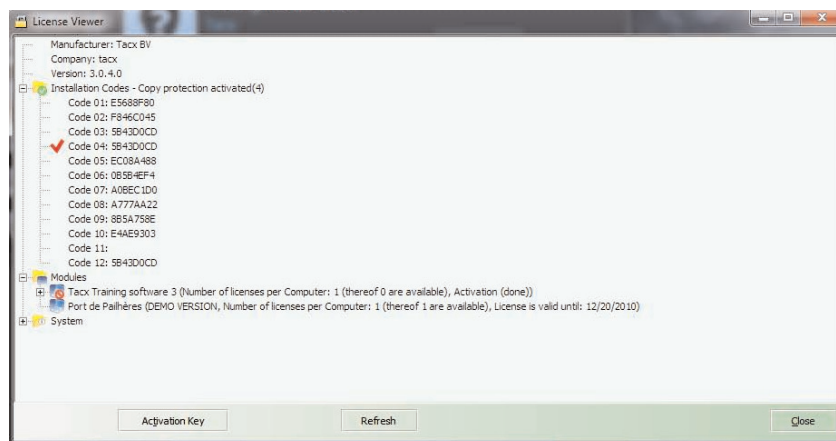| Continue	The activation process has been completed; we close the activation screen and continue with the Start-up Wizard.

What do I do in case I have problems activating?

Send an e-mail to the following e-mail address: support@tacx.com with:

• Description of the error report and / or the problem
• A "Screenshot" taken from the License viewer

Making a screenshot from the License viewer
The "license viewer" will appear by clicking on the function button **Help -› Show license info** under the Tacx Trainer software. The following info will appear on your screen:

Click on the **+** sign in front of the installation code in order to show the underlying information. Make a screenshot of this screen. Press "**Ctrl**" and "**Prt Scrn**" simultaneously! Now go back to the e-mail you were writing and press "**Ctrl**" and "**v**" simultaneously. The screen from the license viewer will now appear in the e-mail, which you should send to Tacx support.

> **NB** Starting with version 3.1 of the Tacx Trainer software, you may save information regarding the license viewer by means of the txt. file, with the button **Help › Export license info**, and send as an attachment with your e-mail.